

# Mobile pass download, installation and activation procedure

## How to download, install and activate Mobile pass?

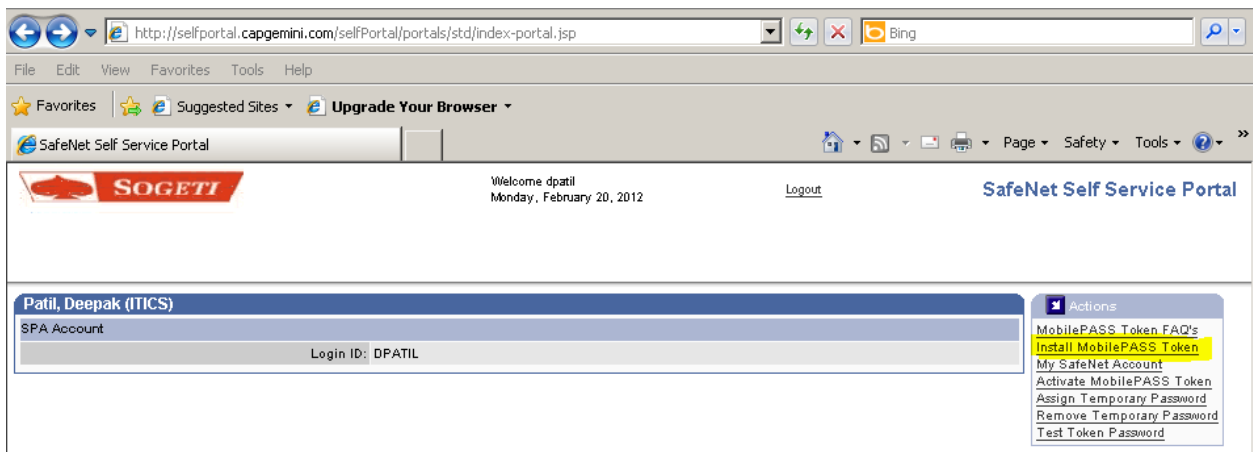
Your SafeNet Token (Soft Token) is used when you are connecting to the Capgemini network from a remote location, such as your home, a client site, or when accessing certain global applications through Single Sign On (SSO) using a dynamic Pass code. These tokens are provided on request.

**Prerequisites:** A Service Request at <http://support.capgemini.com> along with N+1 (or Project Manager) approval.

**SLA:** 16 Business hours

### Following are the steps to *download* Mobile pass (Soft) token:

- A. Click on **Install MobilePASS Token** under the Actions menu on SafeNet Self Service Portal home page at <http://selfportal.capgemini.com>



- B. Click on **this link** to navigate to SafeNet MobilePASS Token download page. This page will list contents for Mobile Pass .exe on various platforms.

### Install MobilePASS Token

**Key information regarding MobilePASS Soft Token:**



- The MobilePASS Soft Token can be downloaded onto multiple PCs or devices but can only be active on one device at a time. Therefore, you cannot have a MobilePASS Soft Token active on your PC and your mobile device at the same time.
- Once you have activated your MobilePASS Soft Token, your SafeWord Hard Token will be disabled.

After completing the download/launch steps, you must activate the MobilePASS Soft Token by following the instructions on the Activate MobilePASS Token page on this SafeNet Self Service Portal.

**Launch or Download MobilePASS Soft Token**

Capgemini NAR and UK PC Users

- 1.) Go to C:\Installers\MobilePASS folder on your Capgemini PC.
- 2.) Double click on MobilePASS.msi
- 3.) The MobilePASS.exe shortcuts will be created on the PC Desktop and Start Menu\All Programs. The MobilePASS desktop icon is shown below.


or


- 4.) Go to Activate MobilePASS Token page to activate your MobilePASS Token.

Other regions, mobile device, or \*non-Capgemini PC users

- 1.) Click on [this link](#) to go to the SafeNet MobilePASS Token download page.
- 2.) Download the MobilePASS Token with the PIN Token client to your mobile device or PC.
- If downloading the PC Token, we recommend downloading and extracting to your desktop and Start Menu\All Programs.
- 3.) Go to Activate MobilePASS Token page to activate your MobilePASS Token.

**Actions**

- MobilePASS Token FAQ's
- Install MobilePASS Token**
- My SafeNet Account
- Activate MobilePASS Token
- Assign Temporary Password
- Remove Temporary Password
- Test Token Password

C. To install Mobile pass on a PC, click on **MobilePASS for PC** and save it in the desired path.

http://www.safenet-inc.com/support-downloads/mobilepass-download-page/

File Edit View Favorites Tools Help

★ Favorites ☆ Suggested Sites Upgrade Your Browser

Connecting...

MobilePASS for Android

MobilePASS for J2ME

MobilePASS for Mac OS

**MobilePASS for Windows Mobile**

→ MobilePASS for Windows Mobile 6

→ MobilePASS for Windows Mobile 7 (through Windows 2

**MobilePASS for Windows Desktop**

→ **MobilePASS for PC** – this version of MobilePASS installs p

→ MobilePASS for a portable USB Flash memory stick – device on multiple PCs

**File Download**

Do you want to open or save this file?

Name: MP\_WinD.zip

Type: Compressed (zipped) Folder, 458KB


From: **update.aladdin.com**

Open Save Cancel

☒ Always ask before opening this type of file

While files from the Internet can be useful, some files can potentially harm your computer. If you do not trust the source, do not open or save this file. [What's the risk?](#)

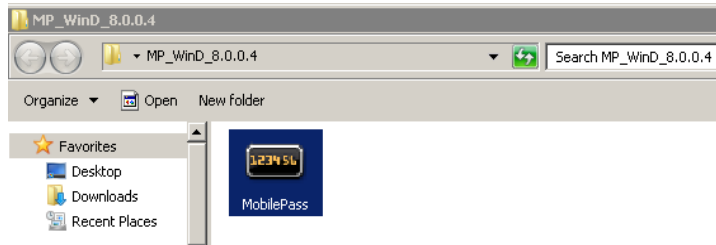
MobilePASS for PC zip folder (MP\_WinD.zip) contains one of the two application files as below:

- I. MP\_WinD\MP\_WinD\_8.0.0.4  MobilePass.exe
- OR
- II. MP\_WinD\MP\_Win\_D\MP\_Win\_D\MP\_Win\_D\_8.2.0b10  MobilePASS.exe

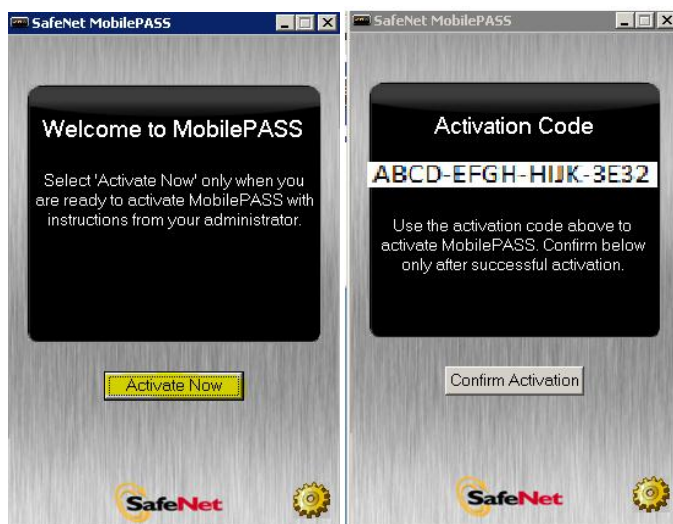
## I. Steps for MobilePass.exe



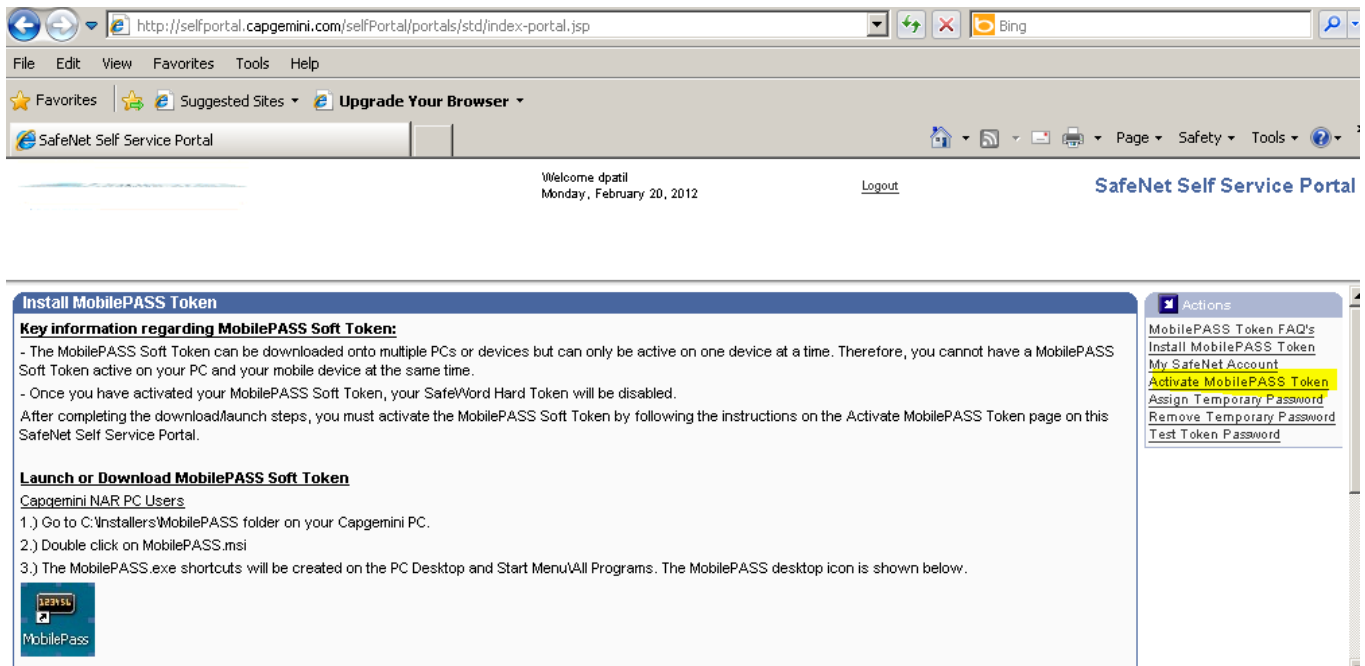
1. Double click on **MobilePass.exe** file to initialize the installation process.



2. Click on **Activate Now** and copy the **Activation Code** before confirming activation.



3. Navigate to Self portal homepage and click on **Activate MobilePASS Token** option in the Actions menu.



4. Enter the Activation Code, Confirm the Activation code, Enter **4 Digit** pin in MobilePASS PIN Code and select the start date/joining date in Capgemini and click Save.

The screenshot shows the "SafeNet MobilePASS Soft Token Activation" page. It includes the following sections:

- Follow all instructions below to successfully activate your MobilePASS Soft Token.**
- NOTE:** If you do not have the MobilePASS Soft Token on your device, go to the Install MobilePASS Token page.
- Activate your MobilePASS Soft Token**
  - 1.) Launch the MobilePASS Token on your PC or mobile device.
  - 2.) Select Activate Now on the MobilePASS client.
  - 3.) It will display an activation code.
  - 4.) Enter and confirm the activation code in the Activation Code fields below (dashes included). The activation code is not case sensitive.
  - 5.) Enter a 4 digit PIN code of your choice in the MobilePASS PIN Code field below.
  - 6.) Click on the + sign and select the month, year, and date you started with the company (this is the date listed in the HR database). The Start Date Validation field will be populated.

A note states: "Your Capgemini start date can be obtained in [CorporateDirectory](#) > My Details > Additional tab, from your MobilePASS activation email, or regional Help Desk.

The form contains the following fields:

- \* Activation Code: [Text Field]
- \* Confirm activation code: [Text Field]
- \* MobilePASS PIN code: [Text Field]
- \* Start Date Validation: [Text Field]

Below the form is a "Save" button.

Instructions 7-11 are listed at the bottom:

- 7.) Select Save.
- 8.) Select OK to the prompt "Your account already has a Token assigned to it. Do you want to replace your current Token with this new one?".
- 9.) Select OK to the prompt "Continue to step 10 to confirm your MobilePASS activation on your MobilePASS Token".
- 10.) Go to your MobilePASS Token on your PC or mobile device.
- 11.) Select Confirm Activation on your MobilePASS Token.

5. Navigate to **SafeNet MobilePASS** window and click on Confirm Activation. It will prompt you to enter the PIN (enter the PIN that was set in Step 4) and click OK. A new Passcode will be generated. This passcode is dynamic.

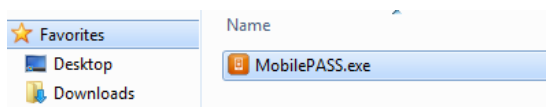


## II. Steps for MobilePass.exe

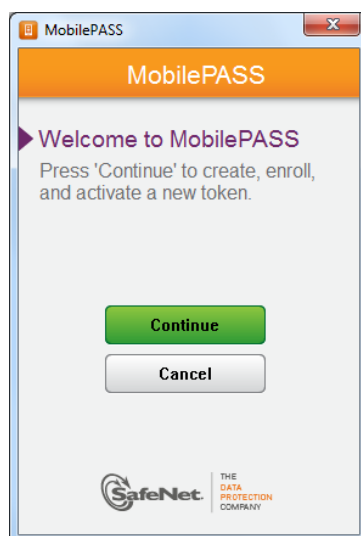


The activation process for both MobilePass.exe I and II works in a similar way and the difference is the interface.

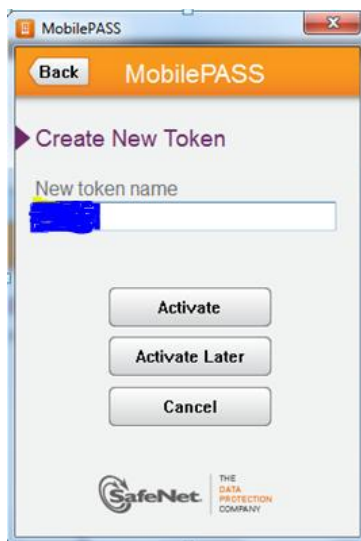
6. Double click on **MobilePass.exe** to initialize the installation process.



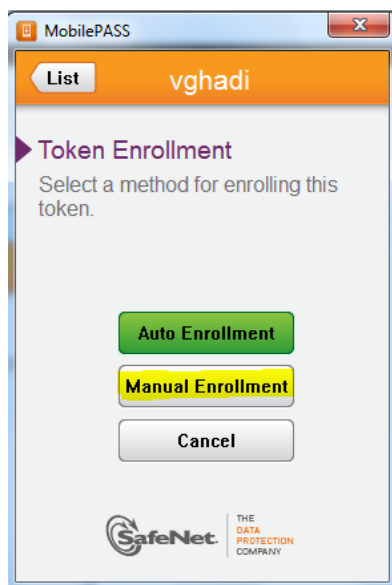
7. Click on Continue



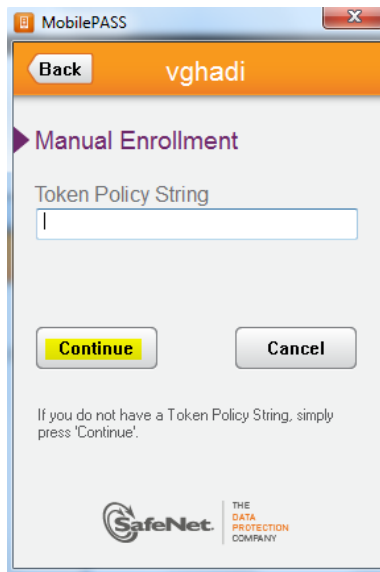
8. The following screen will prompt to Create a New Token name. Enter the **CORP login ID** and click on **Activate**.



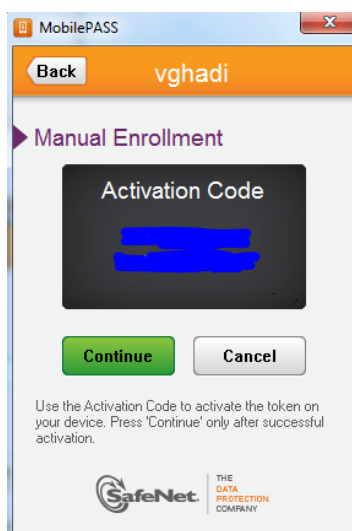
9. Click on **Manual Enrollment**



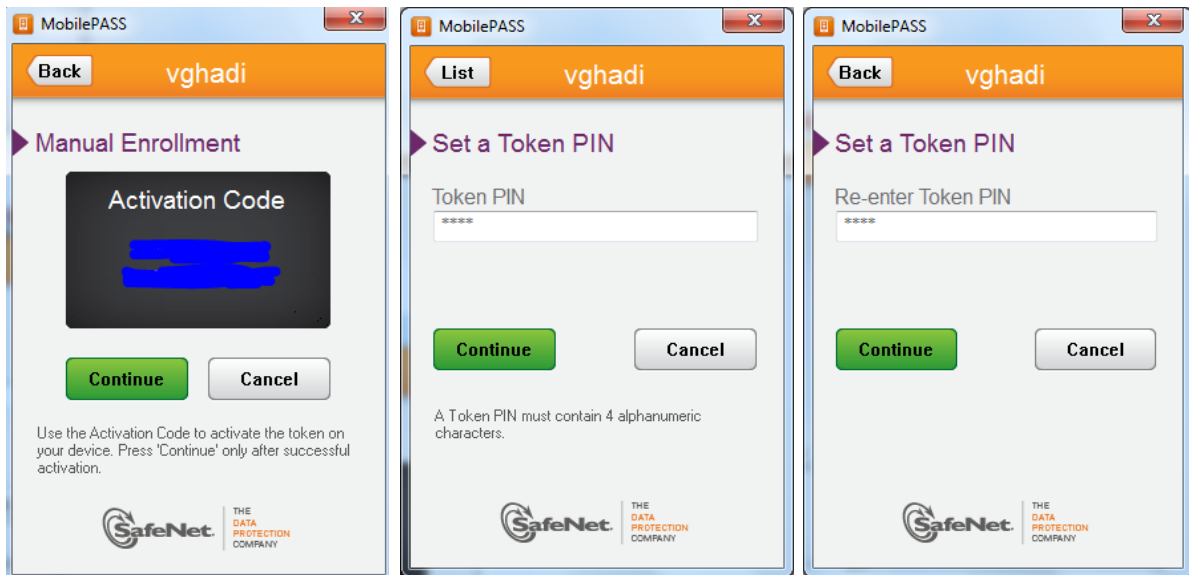
10. The following step is optional. Keep the Token Policy String blank and click on continue.



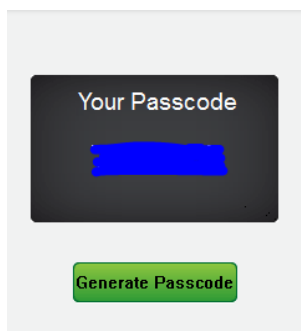
11. It will generate an Activation code. Copy the activation code and follow the procedure from Steps 3 and 4 to validate the information on the Self portal Home page.



12. Once activation is completed navigate to the MobilePass.exe window, click Continue, Enter and Re-enter the **Token PIN**.

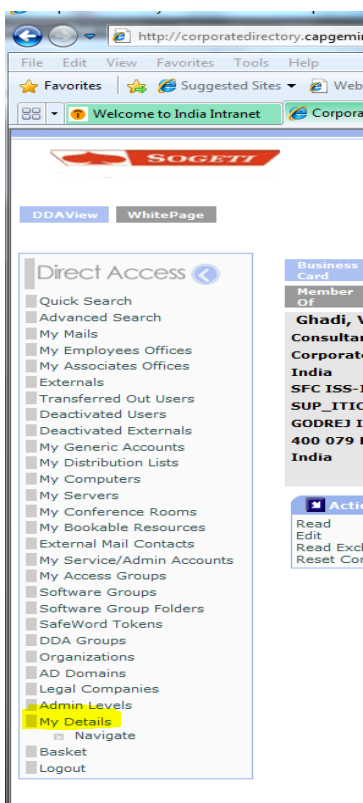


13. Click Continue once again to generate the Passcode.



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## Check the Start Date in Corporate Directory



1. Navigate to <http://corporatedirectory.capgemini.com>
2. Click on **My Details** under Direct Access column. The Business Card will be displayed on the right hand pane of the screen.



- Click on Additional tab and note the **Start date** below the User Information header. The format of the Start Date is **YYYYMMDD**.

4. The **Safeword Token Serial Number** information can be fetched from the SPA tab in Corporate Directory. This information may be required to register the Serial number with the clients.

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1. *MobilePASS for PC can be installed and activated only on machine and cannot be used on two computers for a same user. MobilePASS application is also available for Mobile Devices. E.g. Android, J2ME, MAC OS, Windows Mobile, etc.*
2. *Mobile pass pin code must include only numbers. Start Date Validation information can be fetched from Corporate Directory (refer to the snapshots above). In case this information is not visible in Corporate Directory, request HR to provide the details.*
3. *The activation process for both MobilePass.exe I and II works in a similar way and the difference is the interface.*